Last Updated: February 21, 2023

Law Enforcement Requests

Interwave may receive requests from law enforcement or other government agencies for certain information about our customers or data that our customers upload to our platform.

Should Interwave ever receive a request for customer data from a U.S. or non-U.S. law enforcement or government agency, Interwave will direct the requestor to contact the Interwave customer directly to obtain the relevant data.

If the requestor refuses to contact Interwave's customer directly for the data, Interwave's policy is to notify the customer of any such request unless Interwave reasonably believes it is legally prohibited from doing so, in which case we will use best efforts to request a waiver of the prohibition and will document that request. Interwave will notify the customer once the prohibition expires or has been lifted with the aim of providing as much relevant information as reasonably possible.

Interwave will only disclose customer data or other custom information when required to do so in compliance with valid legal process. Interwave's lawyers will carefully review the legality of each such request and will challenge a request if we conclude there are reasonable grounds to consider it unlawful.

If Interwave receives a such request from a non-U.S. law enforcement or government agency, Interwave will only respond to established legal mechanisms, such as a Mutual Legal Assistance Treaty request, letters rogatory or a request by a qualifying foreign government as defined by the CLOUD Act, depending on the nature of the request.

When challenging a request, Interwave will seek interim measures with a view to suspending the effects of the request until it has been decided on its merits.

We will not disclose customer data or other information until required to do so under applicable law, in which case we will provide only the minimum amount of information based on our reasonable interpretation of the request.